



grass valley

# **Mync**

Media Player, Organizer and Uploader

## **Release Notes**

Software Version 1.72.6031 (April 2020)

[www.grassvalley.com](http://www.grassvalley.com)

## **Mync Product Support**

### **Web Technical Support**

To access support information on the web, visit the myncworld.com webpage. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- Myncworld.com web page: <https://myncworld.com/>
- Myncworld support web page: <https://myncworld.com/#support>

## Update History

*The following issues are fixed or improved in this version:*

- All settings are reset to the default values (SFDC00722780)
- Settings dialog won't be resized properly (SFDC00723002)

## Design Limitations

### **Restrictions after Uninstallation of QuickTime for Windows**

The following functionality will be lost if QuickTime is uninstalled:

Still Image File Formats: Flash Pix; Mac Pict; QuickTime Image

MOV Video File Formats: M4V or some MOV file formats

Audio File Formats: MOV (other than Linear PCM and AAC); QuickTime Audio

To use the file formats, install QuickTime Essentials then enable QuickTime importer in Mync. See [myncworld.com](http://myncworld.com) [FAQ web page](#) more details.